

UTILITIES UPDATES

Release a new Printer Utility version V1.36

1. Add the function of user-defined font for BTP-R580.;

FAQ OF THE MONTH

Question:

How can I install printer driver with USB interface under 64Bits Windows Vista/Win7 system?

Answer:

USB mode is required to be changed from API mode to WinDriver mode before running printer driver installation.

First of all please check or update with new firmware for BTP-2002NP(FV5.100), new firmware for BTP-R580(FV1.111) and new firmware for BTP-M280(FV1.110). Then use key stroke setting function (feedbutton configuration) to change USB mode. Please follow "Configuration" -> "communication" -> "Usb mode".

After mode change please run "setup.exe" in driver package.

Furthermore for Linux CUPS driver and MAC printer driver installation with USB interface, printer mode should also be changed from API mode to WinDriver mode before running installation.

DOWNLOAD AREA WEBSITE.

All items mentioned in above subjects you can find on our website.